## G.A.I.C. Meeting Minutes June 15, 2005

**Attendees:** Rita Cox, Michelle Zuhlke, Brian Pillard, Diane Gonzolas, Don Herz, Doug Thomas, and Terry Lowe

### **Approval of Minutes**

There was no vote to approve Minutes from May and will be held over until July due to the lack of a quorum. There were no changes requested by those in attendance.

#### **Statistics**

May statistics were down from April in most areas. There were very few offices with increased hits in May. The Public Works Cam was the exception to the rule as those hits were up significantly (45%). The County Sheriff also had an increase of 16%. The Election Commission was up 11,300, no doubt due to the elections. The net total reduction in NT hits was about 350,000. In spite of the reductions we still had over 9,300,000 NT hits.

The multiprise, (mainframe), had over 1.8 million hits with the Assessor and Deeds Systems accounting for nearly 1.6 million of those hits. There were nearly 1.2 million images accessed with over 500,000 being Assessor photos and over 630,000 IMS maps being loaded. The CJIS platform had an all time high of 360,000 hits. Lastly, there were less than 15,000 contractor hits on the Building and Safety secured web site. The reason contractor hits were down was due to their portion of the web site being down a few days when they switched over to a new application system in Building and Safety.

*The total user sessions were down 20,000 in May to just under 416,000.* 

### **ePayments**

Epos is now working and accepting all forms of revenue. Nearly \$63,000 was collected via Epos in May. In addition, another \$34,000 was collected via Verisign, (the old payment method).

# **Web Applications**

The demonstration for ACTION that was scheduled with the Mayor and the Neighborhood Associations representatives today was postponed due to Senator Exon's funeral. We have received the green light to move forward with water/sewer billing web presentation. There will be an ability to enroll into the ebill which will stop manual billing and printing. Additionally, if you do sign up for ebill the convenience fee will be waived. Some logistics about how we present this to the bank are still being worked out. This meeting will be taking place in the next few weeks.

LES is very interested in if they do elect to use the electronic billing system, what would we charge them to handle the funds.

### **Next Meeting**

July 20, 2005